

Dear Admitted Claimant Families,

We have been in contact with BPA's team in recent weeks and earlier today, as well. Unfortunately, earlier this week, several families reported to the Program that providers notified them that there was a lapse with BPA's coverage and through Express Scripts, effective May 1, 2025. We have been assured by BPA's President Masinter that the assertions are not accurate and that services will continue through May 8, 2025. We are taking measures at the Program to ensure the continuity of services, as well.

Please reach out to your providers and advise them of this so that they may continue billing through your primary health insurance, BPA, and Express Scripts through the May 8, 2025 termination date. From May 8, 2025, forward, please be sure to have everything sent to the Program by mail or fax, as previously advised, until you receive instructions concerning how to file claims with the new Claims Administrator. Please let the Program know if you have any questions or concerns. Thank you.

Sincerely,

Dawn McCoy, MPP
Executive Director