

Virginia Birth-Related Neurological Injury Compensation Program

August 4, 2017

Dear Parents or Guardians of the Program's Admitted Claimant,

We are writing to let you know that within a few days you will receive a new card that shows your child is in the Virginia Birth-Injury Program. This card will be issued and sent to you directly from Benefit Plan Administrators ("BPA") which is the Program's new Third Party Administrator ("TPA"). The card will replace the previous Program card and should be provided to all of the admitted claimant's medical providers for billing purposes. Along with the card will be other important information regarding how to contact BPA and submit reimbursement requests (please see the "Frequently Asked Questions" document included with this letter).

For those previously utilizing Medicaid as the admitted claimant's primary insurer, thank you for your efforts in obtaining private insurance. The Program's Insurance Facilitator, Ms. Cooks, has spoken with most of you by now and looks forward to working with you throughout this process.

As mentioned above, accompanying this letter is a "Frequently Asked Questions" document that should answer many of your questions. As always, however, please feel free to contact Program staff if you have any other questions.

Please be assured that while some of the insurance-related issues and procedures are changing, the Program will continue to provide all of the benefits for which your child is eligible under the Birth-Injury Program, while any changes are being made and afterwards, as well.

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A lifetime of help

On Behalf of the Board,

**Executive Director** 

George Deebe